



ATM Terminal Driving Service



Visa® Debit Processing Service's state-of-the-art ATM Terminal Driving Service can help reduce costs, increase revenues and improve control over your ATM program. Now you can enhance the return on your ATM investment by consolidating ATM Terminal Driving with your debit processing.

We specialize in a wide variety of devices and transaction types. Not only will you reduce your technical interfaces and vendor interactions, but you can also proactively manage your program for more success. From deposit automation and marketing content distribution to a dedicated client team and anytime access to information, Visa Debit Processing Service can help you turn your ATM service into ATM success.

An improved ATM solution for you and your customers

Minimize costs. With Visa Debit Processing Service ATM Terminal Driving, all of your debit card activity happens through a single telecommunications link, making platform maintenance, research and development, testing and certification costs minimal. Also, our cash management forecasting tool can help you lower cash inventories and reduce cash handling, transportation and ATM outage expenses.

Expand revenue opportunities. Offer non-cash dispense transactions, such as stamps and coupons and use Campaign Management functionality to promote your business. You can also better understand your current and future ATM deployment opportunities with our cash management profitability tool.

Cross-sell. Take advantage of flexible ATM-level marketing features such as customizable receipt text, coupon printing and screen graphics.

Reduce ATM downtime. Our fully automated device monitoring, notification and fault reporting capabilities ensure you promptly hear about any issues, while remote reboot capabilities minimize outages.

Improve control. Our suite of browser-based applications lets you monitor and manage your ATM transaction activities and cash positions anytime from any web-enabled PC.

Streamline back-office processing. Access single-point settlement and exception processing for all debit activity.

See data in real-time. View electronic journal transactions from your desktop and update marketing screens remotely using the ATM Content Manager application.

Align with Visa/Plus® ATM Network initiatives. Benefit from shared deposits, our no-surcharge alliance, Multiple Account Selection (MAS), Open Account Relationship (OAR) and alternative print media.

Build customer relationships. Our advanced ATM screen technology allows you to promote your brand and encourage cardholder loyalty through personalization of the ATM experience.

The features you need to succeed

Visa DPS ATM Terminal Driving Service supports a wide range of equipment and financial transactions:

Equipment	Transactions
Diebold (1XXX, i, ix and Opteva series), Cash Source Plus series, Bulk Note Acceptor (BNA) and Enhanced Note Acceptor (ENA), and Intelligent Depository Module (certified through IDMBd)). Certified through current Agilis software release.	<ul style="list-style-type: none"> • Withdrawal • Fast cash • Balance inquiry • Transfer • Deposit/payment check or cash (envelope and non-envelope) • Deposit with cash back • Reload prepaid card via Readylink • PIN-less balance inquiry for prepaid cards • Mini statement support • PIN change • Payment enclosed
NCR (50XX, 53XX, 56XX, 58XX and 66XX series and Diebold Emulation or NCR Native format), SCPM and CPM support. Certified through current Aprta Edge software release.	
Fujitsu (1XXX, 4XXX, 6XXX, 7XXX and 8XXX series)	
Triton (9100, 96XX, 97XX and 5000 series)	
Tidel S1000	
Wincor Nixdorf 2XXX series	
Nautilus MX 7xxx	

Visa DPS ATM Terminal Driving Service supports the following communications protocols:

- IBM SNA/SDLC (LU0)
- IBM 3275 Bisync (ASCII)
- IBM 3275 Bisync (EBCDIC)
- TCP/IP
- True dial-up
- TNS dial-up (Spoofing)
- Wireless CDMA
- Client-owned WAN/LAN/VPN

Our complete end-to-end deposit automation solution enables you to receive MICR and currency data transmission, as well as modification of funds availability and posting processes when the transaction is made. You also have detailed receipt options that can display check images and currency break-outs. We support no-surcharge alliances¹ or surcharges can be added for pre-defined transactions based on a flat fee or percentage with a minimum or maximum. And your users will enjoy an array of features for greater convenience, including:

- ATM preferences
- Self-service transactions (such as payment enclosed, payment to, PIN change, mini-statement)
- Bilingual screens
- Open Account Relationship (OAR)
- Multiple Account Selections (MAS)
- Alternate ATM location message
- Overdraft notification

From a marketing standpoint, Visa DPS ATM Terminal Driving Service can help you enhance cross-sell and product promotion through customizable receipts, marketing screens, coupon generation, and inclusion of video and images on the Welcome screen and images on the Wait, Thank You and Out of Service screen.

Operationally, Visa DPS ATM Terminal Driving Service makes day-to-day management easier. With 24/7 ATM and network monitoring, you always know what is happening with your equipment thanks to ad hoc viewing, automated alerts and escalation for faults, dispatch, low cash, and other issues. Remote access enables you to view tickets, dispatch status, and any notifications. And terminal management is simplified with our online application that enables:

- Real-time transaction inquiry
- Access to current and historic totals (cash management, cash adjustments and forced settlement, terminal settlement, group summary)
- Real-time retrieval of electronic journals
- More efficient ATM key management with automated generation, storing and downloading of unique double-length Terminal Master Key (A-Key) and Communications Key (B-key)

You'll also have access to an extensive array of reports and files online, including:

- Daily and monthly reports
- Detail and summary reports (terminal, foreign vs. on-us, network, transaction type)
- Suspicious activity
- Estimated profitability
- Foreign terminal usage
- Partial day deposit
- Large Cash Transactions
- Gasper² generated reports (uptime/downtime, service vendor performance)

Additionally, because Visa DPS ATM Terminal Driving Service uses the Visa network, you have distinct advantages, including a single network solution for all your ATM and POS activities. The solution uses Visa check card for signature-based purchasing, Interlink[®] for PIN-based purchasing and cash back, and the Visa/Plus ATM network for ATM transactions. And shared deposit functionality increases the convenience for Plus cardholders.

Learn more about Visa DPS ATM Terminal Driving Service

For more information, please contact your Visa Account Executive or Visa Debit Processing Service at (866) 416-3731 or visit www.visadps.com.

¹ Participants of no-surcharge alliances agree that their collective ATMs will not surcharge other participants' cardholders. For a list of supported no-surcharge alliances, please see "Visa Debit Processing Service—Network Gateway Services."

² Gasper is an ATM monitoring product created by the Gasper Corporation.

