



ATM Terminal Driving Services

Summary of Service Offerings

The following are applicable to ATM devices supporting debit and/or ATM only cards transactions and services.

ATM FUNCTIONALITY	
Financial Transactions	Withdrawals
	Fast Cash
	Deposit Check or Cash, With or Without Envelope
	Deposit With Cash Back
Deposit Automation	Real-time MICR and Currency Data Transmission to Host
	Unique Transaction Types for Real-Time Funds Availability and Posting
	Detailed Receipts with Check Imaging and Currency Breakout Options
Self-service Transactions	Payment Enclosed
	Payment To
	PIN Change
	Balance Inquiry
	Mini-statement
Non-cash Transaction Dispensing	Multilingual Screens
Customer Service	Open Account Relationship
	Multiple Account Selections
	Alternate ATM Location Message
CLIENT SUPPORT AND ATM OPERATIONS	
Surcharge Options	Client-Defined, Transaction-Specific Flat Fee or Percentage Surcharges With Minimum or Maximum Fees
	Private Arrangements for No-Surcharging and No-Surcharge Alliances
Marketing Options	Customizable Receipts
	Marketing Screens
	Remote Graphics Distribution and Campaign Management
	Host-based Load Storing
	Non-cash Dispensing
24/7 ATM and Network Monitoring	Complete Network View
	Gaspar Automatic Dispatch and Information
	Client-defined Automatic Escalation
	Programmed Responses and Online Alerts
	Remote Access to Terminal Status and Dispatch Information
	Low Cash Alerts
	Ticket Viewing
	Attempted Dispatch on Open Ticket Viewing
Notification Viewing	

CLIENT SUPPORT AND ATM OPERATIONS <i>continued</i>	
Browser-based Administrative Tools	Transaction Inquiry
	Terminal Settlement
	Business Intelligence through VisaVue Online for Debit Processing Service
	Remote Graphics Distribution and Campaign Management
Terminal Management	Transaction Inquiry
	Terminal Totals
	Cash Forecasting
	Real-time Remote Electronic Journal
	ATM Key Management
Reports and Files	Daily and Monthly
	Detail and Summary
	Suspicious Activity
	Estimated Profitability
	Foreign Terminal Usage
	Partial Day Deposit
	Gasper-generated ATM and Service Vendor Performance
Device Type Support	Diebold
	NCR
	Fujitsu
	Triton
	Tidel
	Wincor Nixdorf
Communication Protocol Support	IBM SNA/SDLC (LUO)
	IBM 3275 Bisync (ASCII and EBCDIC)
	TCP/IP
	“True” Dial-up
	TNS Dial-up
	Wireless CDMA
	Client-owned WAN/LAN/VPN
Single ATM and POS Network Solution	
Shared Deposits Through Visa/Plus ATM Network	
Dedicated ATM Implementation and Management Support	